

Terms and Conditions for self-catering properties. Please read carefully.

Gite Le Pastourel (the property) is available for let during the year as advertised. When you book the property you are signing a contract. Bookings are accepted subject to the following conditions.

Terms

Bookings are from 16:00 on the day of arrival to 10:00 on the day of departure. We do not operate a formal check in process. Arrangements to collect the key to the property will be made at the time of booking or the key may be left in the front door on the day of your arrival.

Booking confirmation

A contract shall come into existence only if and when we accepted the booking by email or post. Bookings will be confirmed by us by email or post upon receipt of 30% of the accommodation rental. You will then become responsible for paying the total price of the booking. The deposit is non-refundable in any circumstance.

It is recommended that you take out holiday insurance to cover any losses in the event of unavoidable cancellation.

Payment of Balance

The balance of 70% plus any additional charges are due for payment by Paypal (within the UK), cheque or bank transfer no less than 6 weeks before your booking commencement date. This balance payment is non-refundable unless the property is successfully re-let within that time. Any charges accrued during your stay are payable prior to departure.

Security deposit

A fully refundable deposit of €200 is payable in advance. This deposit will be refunded 24 hours after the departure date.

Local tax

All guests over 18 yo. will be charged in addition to the rental fees, Taxe de Séjour (local City Tax) of 0,65 euro per person per day, during their stay.

Cancellation

So long as written notice of cancellation is received not less than 6 weeks before the booking commencement date, you will not be liable to pay any outstanding balance. However, if cancellation is notified within 6 weeks of the holiday commencement date, you will be liable to pay the full balance unless we are successful in re-letting the holiday. Notification should be made in the first instance by email and confirmed by first class post to Dr Ann T O'Leary, Le Pastourel, 09000 Soula, France. We will confirm receipt of all cancellations by email or post.

Inclusions

The rental fee includes:

- End of stay cleaning;
- Water, gas and electricity (also firewood during winter months). Electricity readings are taken at the start and end of the rental period and a reasonable amount of electricity is included within the rental fee. If usage exceeds a reasonable amount, a fee may be charged to cover the cost price of the additional electricity;
- Blankets, pillows and one set of bed linen per person per stay;
- One set of bathroom towels, a towelling bathrobe and one beach towel per person per stay.
- Welcome basket on arrival day.
- A high chair and baby cot are available on request.

Availability

Should the property not be available due to circumstances beyond our control (for example fire, theft or damage) all sums will be returned to you in full but you will have no claim against us.

Sub-Letting

The property may not be sub-let.

Your Party

Under no circumstances may more than the maximum number of persons, as stated on our website, occupy the property. We reserve the right to cancel the booking, without notice or a refund of sums paid, should this condition not be observed.

We reserve the right to revoke any bookings from any parties which may in our opinion (and at our sole discretion) be unsuitable for the property concerned. In this case, all sums paid will be refunded in full.

Cleaning

Upon departure, please leave everything in a neat and tidy condition. Please place all rubbish in the bins provided and remove all your belongings on the day of departure. You are requested not to wear outdoor boots or shoes in the property. The cost of normal cleaning is included within the rental price. We reserve the right to take the cost of additional cleaning up to the value of €50 from the security deposit if we consider that the property has been left in an unacceptably dirty or damaged condition.

Inventory

An inventory of the contents of each property will be taken at the beginning and end of each booking period. We reserve the right to require you to pay for any articles found to be missing or broken. Payment will be initially taken from the security deposit in the event of losses.

Damage

If any damage is caused directly or indirectly to the buildings, fixtures, fittings or grounds through your misuse or negligence we will require you to pay for all restoration and / or repairs that we consider necessary. Payment will be initially taken from the security deposit in the event of damages and an invoice may be issued for any costs over and above the security deposit.

The proprietor will not be responsible for any loss or damage to any belongings, or any injuries sustained by you or any other member of your party during your stay.

Smoking

Smoking is not permitted inside the property. If smoking outdoors, please ensure that cigarettes are properly extinguished and disposed of carefully.

Litter

Litter must always be placed in the refuse bins provided. For your convenience and in line with our green policies, recycling bins are provided for your use.

Lost property

Any items of personal effects left in the property on departure will be kept in our lost property for a period of up to three months. Items not claimed within this period will be disposed of.

Dogs

Dogs are permitted by prior arrangement and at our discretion at a charge of €30 per dog per stay. Other pets are not allowed. Dogs are not allowed on the furniture or in the bedrooms. We require you to keep your dog under control at all times and to remove all faeces from the garden of the property.

Web Site

The information given on our web site is given in good faith. We reserve the right to make changes at our discretion.